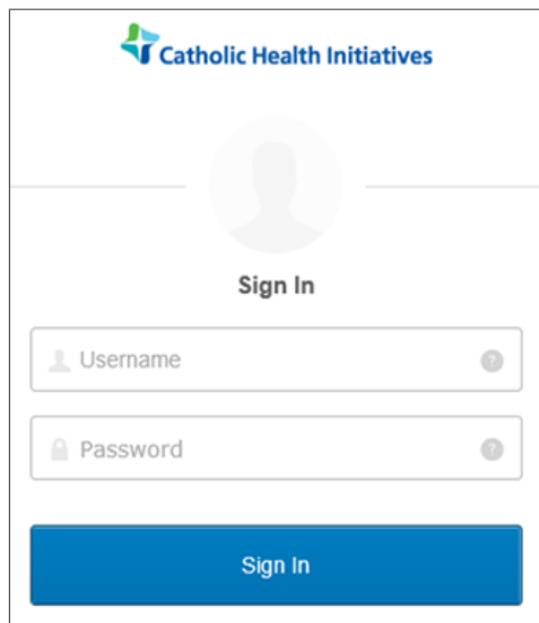


Logging in to My IT Support

1. Go to myitsupport.service-now.com
2. **Log in** with your CHI email address and password

A screenshot of the Catholic Health Initiatives (CHI) sign-in page. At the top left is the CHI logo and the text "Catholic Health Initiatives". Below this is a circular placeholder for a user profile picture. Underneath the placeholder is the text "Sign In". There are two input fields: "Username" with a person icon and a question mark icon, and "Password" with a lock icon and a question mark icon. At the bottom is a blue button labeled "Sign In".

3. Click **Sign In**

You may be prompted to complete one-time registration for Secure Remote Access two-factor authentication.

Need help? ITS Service Desk: 866-236-0441