

LIVING OUR MISSION – STANDARDS IMPACT TEAM CHARTER

TEAM GUIDELINES AND INFORMATION:

TEAM NAME:	<i>Standards Team</i>	DATE CHARTERED:	<i>6/28/2016</i>
LEADER NAME:	<i>Renee Fazendine – Chair Jenny Ford – Co-Chair</i>		
MEMBERSHIP NAMES:	<i>Cindy Goza, Chaplain, Infirmary Melanie Morrison, RN, Morrilton Megan Cotten, Nurse Manager, Hot Springs Trisha Nicholas, ICU RN, Hot Springs Juanita Carr, Volunteer Coordinator, Infirmary Gaynelle (Nicole) Baker, RN Case Management, Infirmary Brent Reichenbach, Supervisor Radiology, North Matt Harms, Nutrition Supervisor, Infirmary</i>		
TERM/COMMITMENT:	<i>The Standards Team will meet for 12 bi-weekly meetings. The team will</i>		
GOALS:	<i>Develop Standards of Behavior by?</i>		
	<i>Integrate in the organization’s culture the standards that will support excellence.</i>		
	<i>Keep the standards top of mind for all coworkers.</i>		
TEAM MISSION:	<i>To create and communicate clear Standards of Behavior so that everyone in the organization knows and understands the behaviors/actions expected of every coworker.</i>		
MEASURES OF EFFECTIVENESS (METRICS):	<i>Clinic top box scores (CGCAPS)</i>	<i>HCAHPS Composite</i>	<i>Employee Engagement</i>
	<i>Tracking Reward and Recognition</i>	<i>Employee turnover (NON-Regrettable</i>	
BOUNDARIES OF THE TEAM FOR SCOPE OF WORK:	<ul style="list-style-type: none"> • <i>Recommending body reporting to Steering Team</i> • <i>The team has the authority to monitor compliance and report findings</i> • <i>The team does not have the authority to initiate consequences</i> 		